



# **Facility**

Kansas Critical Access Hospital Community of 6,000 100 miles from Kansas City metro area

# **Staffing**

	Acquired in transition	One year after contract start	
PT	1	2	
PTA	2	3	
OT	1	1	
COTA	0	1	
SLP	PRN	PRN	

RehabVisions hired an experienced physical therapist as rehab director. Through support and training, he thrived in his new role leading the department.

# **Training/Development**

RehabVisions identified clinical growth opportunities for individual therapists as well as new program opportunities:

- 6 therapists attended 5 different continuing education courses
- Implemented ASTYM program
- Increased lines of service in PT and OT
- Introduced Industrial Rehabilitation
- Swing bed utilization increased
- Overall utilization tripled

"I'm thrilled with the quality of care RehabVisions is giving my patients and the variety of new programs they've introduced. The rehab department is vibrant and growing."—local physician

#### **Compliance**

RehabVisions assessed needs of the department:

- Assisted in the implementation of CMS and HIPAA-compliant EMR
- RehabVisions' hospital compliance manager provides onsite training and completes biannual audits

# **Management**

Our operations team analyzed the practice for deficiencies and areas of growth. Efficiencies were then created through:

- Scheduling
- Length of treatments
- Staffing ratios
- Utilization of therapists and assistants

The operations director provides regular onsite visits and ongoing support and communication.

"Historically the department had established a dedicated staff who cared deeply for the patients they served. They were becoming increasingly frustrated with the time and educational processes necessary to provide leading-edge therapies. They needed the leadership of RehabVisions and a clear direction in order to provide the care our customers deserve." -Hospital Administrator

# **Marketing**

- Notification of continuing education, new programs and staff announcements in local press
- Professional photography for hospital marketing
- Custom brochures for marketing to patients and local/regional referral sources
- Online print shop with hospital-branded marketing pieces
- PT, OT and SLP Month highlights in local press

# **Growing Units of Therapy**

